

1.4.2 Feedback Process:

IQAC has framed online feedback questionnaire based on academic, administrative, Research, Teaching, Earning process, library and infrastructural facilities. The college collects the online feedback. The college also invites the feedback from students to evaluate the quality of teaching and learning. In this concern the IQAC acts as a monitoring body ensuring better performance of the overall academic programmers.

The students satisfaction survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation council (NAAC). It is also a pre-qualifier for Assessment and accreditation of the institution. Is collects in depth data of students feedback regarding teaching, learning and evaluation system. The student's responses are collected and analyzed to enhance the quality of higher education by incorporating their suggestions in teaching, learning and evaluation process and other related activities.

The student satisfaction survey (SSS) is aimed at collecting factual opinion of students.

The student response were collected through 19 questions which were made available on college website www.dnyanopasak.org.in. This form consists of nineteen objective type questions.

Analysis and the findings: 137 students responded to the SSS and imparted their valuable suggestions. The following analysis and findings are fruit of it.

- 86.2% students are fully satisfied with the quality of teaching, learning and evaluation system of the college.
- 2. 84 % of the Respondents expressed satisfaction above the faculty members providing information about the expected competencies.
- 91.2% students rated the quality of teaching as excellent 89 % of the student agreed that the syllabus was completed in time.
- 4. 81 % of the students reported satisfaction with faculty approachability for doubt discussion and 84% expressed that the faculty illustrated the concept through examples and applications.
- 5. 70 % of the students agreed the faculty using ICT tools, while 86 .2 % were satisfied with teaching learning process.
- Students were satisfied cleanliness and maintenance of campus building and health services. Students also
 express their satisfaction about library and resource availability and safety in the college campus as well
 counselling services.

Thus the satisfaction survey (SSS) is analyzed by the IQAC for the overall academic development of the institution.

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